

### **Basic information**

#### Intended use

ULTRA X moisture analysers are solely designed to quickly measure moisture and dry matter in solid, viscous and fluid substances using thermogravimetric analysis. A sample is weighed while being dried by infra-red heat.

#### Common features for all ULTRA X devices:

Short measurement time, gentle and even drying of samples, high reproducibility

Automatic or time-controlled measurement shut-off

### UX 3011/ 3011Q/ 3011HQ

Temperature-controlled infra-red heater 250 W/ 375 W Temperature range: 40 – 200 °C/ 360 °C/600 °C Stainless steel drying tray 111 mm diameter

### UX 3031

Special device for gypsum industry 2 temperature-controlled heaters for separate measurement of free and chemically bound moisture in gypsum products Temperature range: 40 – 360 °C Stainless steel drying tray 111 mm diameter

### UX 3081/ 3081WQ

Special device for extra large samples,

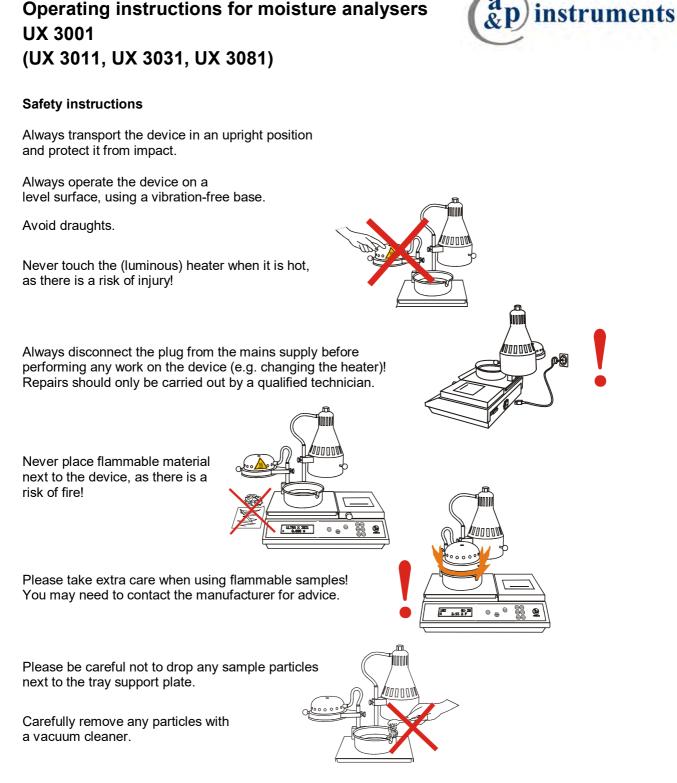
e.g. in the chipboard industry 2 temperature-controlled ceramic heaters Temperature range: 40 – 220 °C/ 300 °C Stainless steel drying tray 245 x 120 mm





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Only use accessories specifically designed for use with ULTRA X devices.

Do not move the device during measurement, as this will result in measuring errors.

Do not leave any substances in the measuring tray, if they are not being measured.

Devices should only be shipped in the original packaging using the original packaging material.

ULTRA X moisture analysers are stand-alone units and are not designed to be used in continuous production runs. Any such use is at your own risk.



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65 mm 🎗

### Warranty

a&p instruments undertakes to repair faulty devices within the warranty period, free-of-charge, if the defect is a manufacturing fault. This warranty covers the repair of spare parts and working hours required. It does not cover normal wear-and-tear and soiling and staining of the device. a&p instruments will not accept any freight costs.

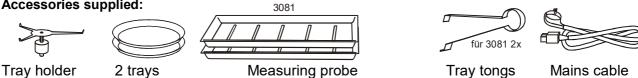
This warranty does not apply to:

improper use of the device, use of the device for purposes other than those stated by a&p instruments, mechanical damage or damage caused by fluids or sample matter, incorrect set up or wrong electrical wiring, mechanical damage of the load cell e.g. as a result of being overloaded

### Transport, packaging, installation site

- Please check the packaging and device for any damage upon delivery.
- Please retain the original packaging in case you need to return the goods to a&p instruments.
- Please only use the original packaging when returning the goods.

### Accessories supplied:



### Start-up

- 1. 1. Place the device on a stable, vibration-free surface, as level as possible and protected from draughts. The most suitable locations are the corners of a room, rooms with only one entrance and heavy tables on concrete floors.
- 1. 2. (not for ULTRA X 3081) Start by adjusting the heater to the height marked on the rod. Quartz heaters are 10 mm 65 mm 00000 higher than radiant heaters. To do this, slightly loosen (never completely unscrew) the knurled screw on the back of the reflector holder. Retighten the knurled screw manually. UX 3011HQ no distance 1.3 Now swing the heater to the right or backwards to its rearmost position. Avoid using force to twist the heater beyond its stop point, as this could damage the device. Place the tray holder on the device by turning it slightly in a clockwise direction. (Also remove UX 3081 it by turning in a clockwise

direction).

- A. Next place one of the two drying trays supplied on the tray holder using one or two sets of tongs. The notch in the reflector tray acts as an access gap for easy positioning of the tray.
- 1. 5. Check that the voltage indicated on the type plate matches the local mains voltage.
- 6. The power cable is inserted into the device's power jack and a suitable earthed mains supply. After the power supply has been connected, the device can be switched on or off using
- device can be switched on or off using
   1. 7. In order to prevent weighing system measuring errors, the device should be switched on 20 minutes before being used to allow for heat compensation. If weight values vary in the display's milligram range during this period, this is considered normal within this phase. If the device is switched off using the reset
- 1 8. ULTRA X moisture measuring devices are supplied, so that in most cases substances can be measured immediately. If you are not satisfied with the result, the measurement parameters can be adjusted:

(on/ off) button, it does not require a warm-up period, if switched on again with the same button.

### Loading the printing paper

Remove the printer cover. To do this, press the back of the cover.

Insert the paper into the metal slot below the print ribbon and press the line feed button until approx. 20 mm has been inserted.

Thread the paper through the slot in the printer cover and close the printer cover.

### Changing the print ribbon

Remove the printer cover. To do this, press the back of the cover.



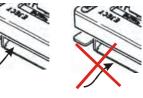


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the on/ off button on the back of the device. Once the device is switched on, the current software version is shown, followed by the weight display.

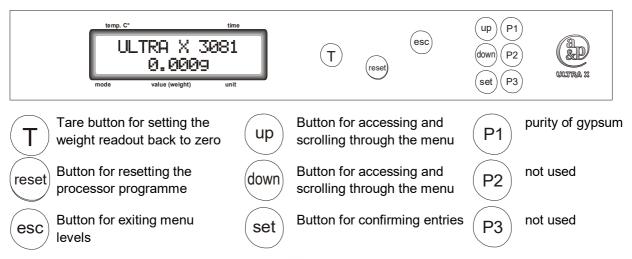
Ultra X 3031 V.03.180215





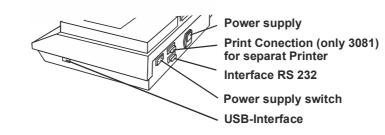
### **Operation**

### **Display and buttons**



Any weight lower than the one displayed when the device is switched on cannot be reset to zero.

Ports:



### Menu

Factory settings:
Temperature: 105 °C (45°C / 360 °C)
Automatic shut-off with parameters:
Weight loss 5 mg/ Query interval 45 secs / Start of query 3 mins
Quartz heater 12mg/ 15 secs / 3 mins
Buzzer switched on when measuring process is complete

### Menu settings

The device's Preferences menu can be accessed using the 'up' or 'down' button.

In this instruction manual, it is assumed that the 'down' button (down



follows the menu item sequence.

The menu is operated using a standard structure:

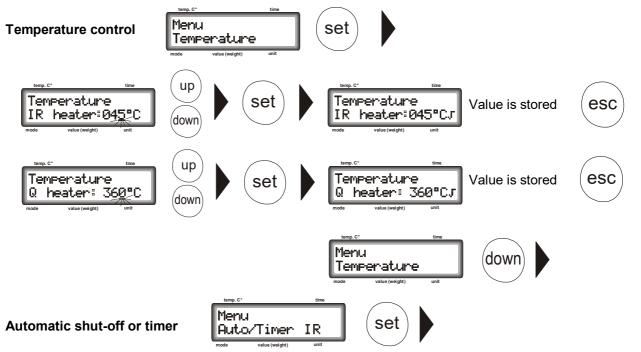
UP or DOWN SET ESC Set parameters

Confirmation of menu level and if required, return to previous menu level Return to previous menu level and exit from menu

If you confirm a wrong entry with 'set', press 'esc' and 'set' to reselect and change the menu item.



(UX 3011, UX 3031, UX 3081)

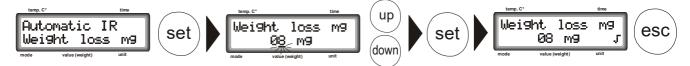


The <u>automatic mode</u> dries the sample until a constant weight is reached and then switches off the heater.



1. Weight loss in mg

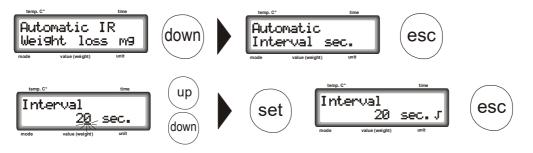
a value should be defined here which corresponds to approx. 0.1 % of the original sample e.g. original sample 10 g = 10 mg



When the weight loss <= the mg weight specified here within the interval period defined below, the measurement is completed, if at least the start of query time limit has expired.

2. Query interval in secs.

an interval should be selected here, so that the sample is not dried for too short a period but also not for far too long. A period of 20 to 30 secs is normally adequate. None /10-99 secs can be selected.



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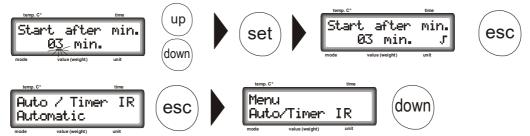


(UX 3011, UX 3031, UX 3081)



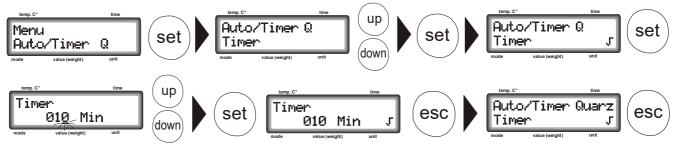
3. <u>Start of query in minutes</u>

Specify the drying period required for the samples without automatic mode. The factory-set 3 minutes are usually adequate. This value should be increased for extremely low temperatures, so that the device does not switch itself off prematurely. This affects the UX 3031 in particular, when free moisture is being measured at 45°C. You can select 1-99 mins.

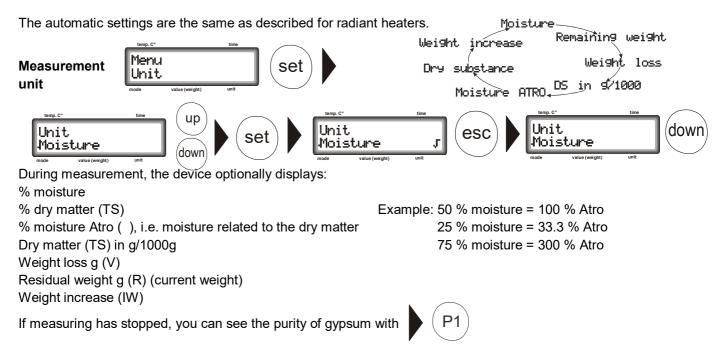


The timer setting is the same as described for the quartz heater.

Values for the luminous and quartz heaters (only UX 3031) are entered separately from each other. Both heaters can be controlled separately from each other via automatic mode or the timer.



It is possible to select a drying time of 1 - 180 mins

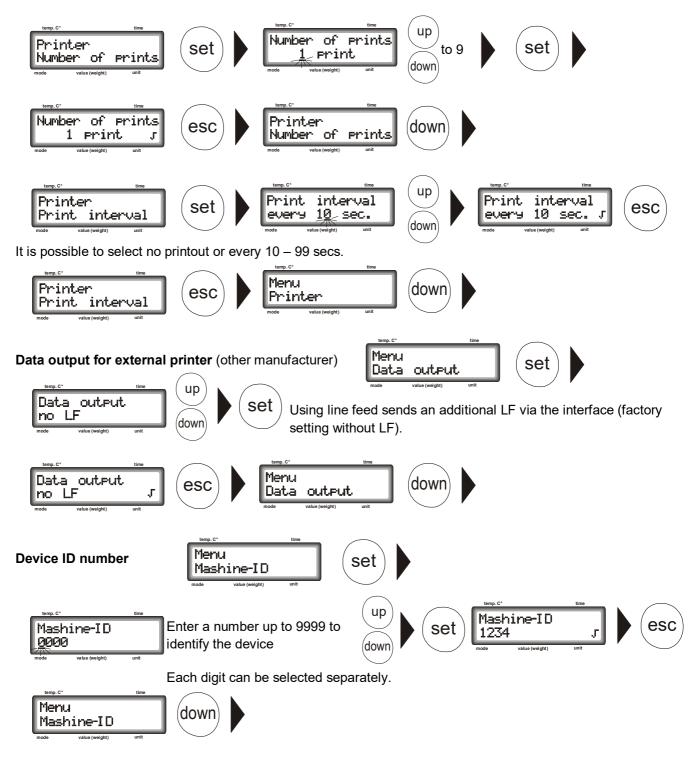




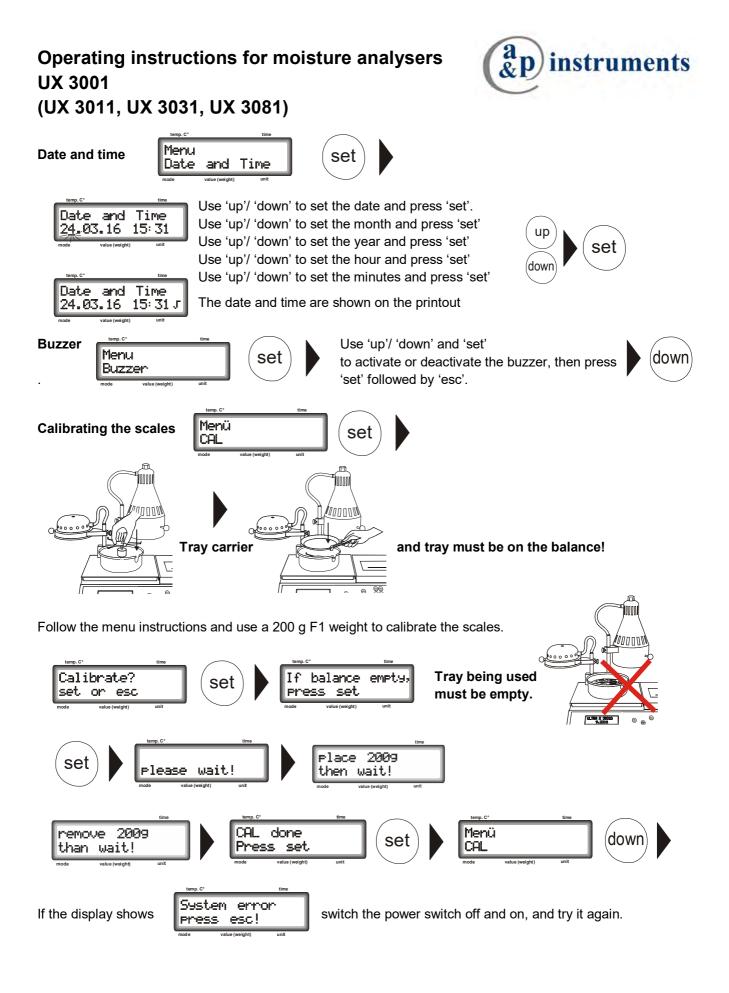
(UX 3011, UX 3031, UX 3081)



For devices without a printer, the number of prints must be set to '1'!

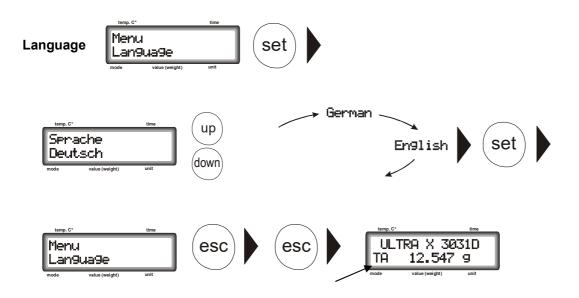


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(UX 3011, UX 3031, UX 3081)



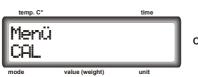
The first two letters on the second line stand for Automatic (A) and Timer (T). They show the mode set for each heater. Combinations: AA = Automatic quartz heater/ Automatic radiant heater

- TA = Timer quartz heater / Automatic radiant heater,
- TT = Timer quartz heater / Timer radiant heater,
- AT = Automatic quartz heater / Timer radiant heater.

Two letters you see only by ULTRA X 3031/D all other models have only one letter, because one Heater.

### You can also lock the menu to prevent accidental changes to drying parameters.

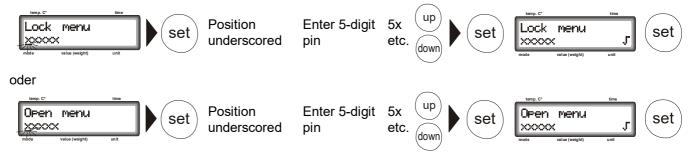
The 'CAL' menu option



can still be accessed when the menu is locked.

The menu can be locked or unlocked as shown below:

Press and hold the 'set' button for 5 secs:



If you forget the PIN, you can obtain a new one from a&p instruments.

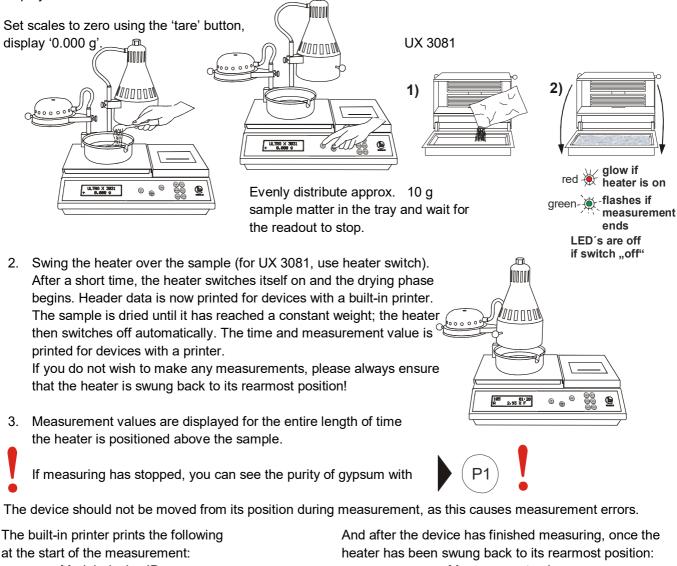


(UX 3011, UX 3031, UX 3081)

### Moisture analysis process

1.

The device should be connected to the mains supply and switched on with a drying tray. A weight value is displayed.



Model, device ID, date, time, heater temperature, timer or shut-off parameters, initial weight. s been swung back to its rearmost Measurement value, measurement time, substance, initials

Please ensure drying trays have cooled down before using for measurement.

If the measurement ends before it is complete, the display shows:

Drying process was stopped! mode value (weight) unit

For substances which are difficult to remove from the tray after being dried, we recommend using foil trays, which can be made quickly and economically from aluminium foil using the ULTRA X foil press.

ULTRA X 3011HQD

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weight of the sample.



### Data interface

Weighing data, temperature and drying data are also shown on the display via a standard USB flash drive and serial interface.

Depending on the model, a separate UX 3092 printer or a computer can be connected to the device.

Interface description

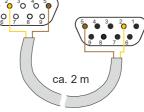
Model: V24 RS 232 serial data transmission and USB flash drive

Transmission rate:	9600 baud
Number of bits	8 data bits
	1 stop bit
Parity check	none
Handshake	none

<sup>1</sup>0 <sup>2</sup>0 <sup>3</sup>0 <sup>4</sup>0 Q

Moisture balance - DataChannel

Data cable



Data transmission using a USB flash drive

If the computer receiving the data has an internet connection, the system automatically installs a driver and creates a COM interface, as soon as the computer is connected to the moisture analyser. If this is not the case, the driver must be manually installed in the device manager.

Special software is required for transmitting data to a PC:

#### **ULTRA X DataChannel**

Data can be exported in four different data formats: . xls; .html; .xml; .txt.

The software is extremely easy to install and use: Connect devices, place CD in PC, the installation is self-explanatory.

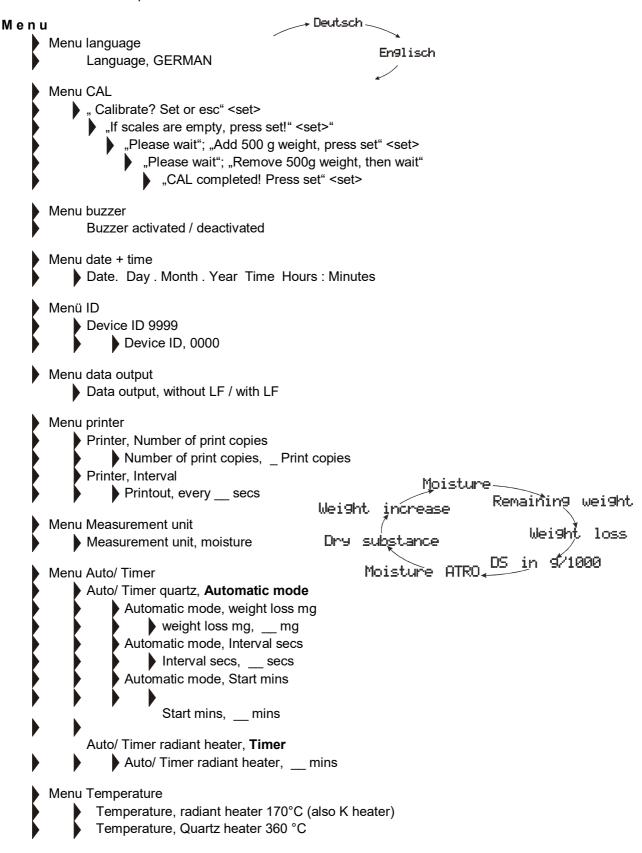
Accessories:	Order no.:	Application:
Stainless-steel drying tray AV drying tray, large	10000282	Sample containers for UX 3011/ 3031 (2 trays supplied) Sample containers for UX 3081(2 trays supplied)
Tray tongs	10000230	for lifting the tray (supplied)
Mains cable	H1000190	Mains connection (supplied)

Consumables:

Printing paper 58 mm, durable 10 years	110000234	for built-in thermo printer
Printing paper 58 mm	11000006	for built-in needle printer
Ribbon	11000013	for built-in needle printer



Overview of menu setup via the UP button





# Potential errors

Reason	Solution	
	Place empty drying dray on centre of	
0	tray support,	
	Place on a vibration-free surface	
	Protect from draughts	
ų.	Carefully clean area around tray support	
	Contact a&p instruments	
	Contact a&p instruments	
Scale is not connected to control card	Contact a&p instruments	
Scale is faulty	Contact a&p instruments	
Location with too much disturbance	Place on a vibration-free surface	
Draught	Protect from draughts	
Area around tray holder is dirty	Carefully clean area around tray holder	
Scale is faulty	Contact a&p instruments	
Menu is locked	Unlock menu lock,	
	contact the person responsible or	
	a&p instruments	
5-digit pin for unlocking menu lock is	Contact a&p instruments at	
incorrect	a.ukena@apinstruments.de	
Weight within minus range	Switch off device, place empty tray on	
	balance and switch on again	
	Less than 16 mg set to zero, press	
or more than 16 mg	button briefly	
	More than 16 mg tare, press and hold	
0		
, <u>,</u>	tray holder,	
Location with too much disturbance	Place on a vibration-free surface	
Draught	Protect from draughts	
Area around tray holder is dirty	Carefully clean area around tray holder	
Scale setting is incorrect	Contact a&p instruments	
Scale is faulty	Contact a&p instruments	
System error	Disconnect device from mains and switc	
Calibration process has stopped	on again.	
Heater is faulty	Change heater	
Temperature sensor is faulty	Contact a&p instruments	
	•	
S202S01 relay is faulty	Contact a&p instruments	
S202S01 relay is faulty	Contact a&p instruments	
S202S01 relay is faulty Shut-off settings incorrect	Contact a&p instruments Check shut-off settings	
	Scale is faulty         Location with too much disturbance         Draught         Area around tray holder is dirty         Scale is faulty         Menu is locked         5-digit pin for unlocking menu lock is incorrect         Weight within minus range         Weight difference less than 16 mg or more than 16 mg         Initial load too small or large, tray holder and / or tray missing.         Location with too much disturbance         Draught         Area around tray holder is dirty         Scale setting is incorrect         Scale is faulty         System error         Calibration process has stopped	



(UX 3011, UX 3031, UX 3081)

Error	Reason	Solution
No printout	Numper of prints = 0	Set Number of prints = 1
	Printer is faulty or	Contact a&p instruments
	no data transmission	Contact a&p instruments
No linefeed	Linefeed button or printer is faulty	Contact a&p instruments
	Verbindung zum Drucker ist unterbrocher	Contact a&p instruments
Printout distorted	No connection to printer	Contact a&p instruments
Model1 3911 B Datum 13.04.1 Untrest 12704 0	Printing unit or printer board is faulty	Contact a&p instruments
Printer not printing a strip in the print graphic graphic		Contact a&p instruments
Printout too light	Ribbon is empty	Change ribbon
	Printing unit is dirty	Contact a&p instruments

### Care and maintenance

Please ensure that no pollutants enter the device. Always keep the area around the tray holder clean. Do not use compressed air to clean the device. Do not overload the scales, max. weight 750 g. Protect device from moisture and impact.

For ideal care and maintenance, we recommend taking out a service contract.

### Printer self-test

If your printout is incorrect, you will need to run a printer self-test:

Disconnect the device from the mains supply using the main switch or plug. Press and hold the linefeed button and connect the device to the mains, then release the linefeed button.

The printer will print a self-test:



If this printout is correct, the printing unit and printer board are working but the data transmission is not functioning. If the printout is incorrect, there may be several reasons for this error.



### Technical data

### Scale:

Weight range	up to 220 g / 400g (models 3081)
Resolution	0.1 g
Sample volume	max. 95 cm³ / 506 cm³ (models 3081)
Weighing tray	110 mm round/ 230 x 110 mm (models 3081)

### For moisture analysis:



Initial weight	any weight from approx. 5 g, recommended from 10 g
Heater capacity	Infrared heater 250 watts Quartz heater 375 watts Ceramic heater 2x 250 watts (3081)/ 2x 400 watts (3081 WQ)
Automatic shut-off	Automatic drying to a constant weight, using 3 factors for I heaters and Q heaters, which can be set separately: Query start, query interval, weight loss/ query interval
Temperature	Infrared heater adjustable from 40°C to 170 °C Quartz heater adjustable from 105 °C to 360 °C (3011Q)/ 105°C to 600°C (3011HQ) Ceramic heater adjustable from 40°C to 180 °C (3081)/ 105°C to 360 °C (3081QW)
Measuring units	% moisture % dry matter % ATRO moisture g solid matter/ kg

Reading accuracy 0.1% readable

### Communication:

Data terminalV24 RS 232Data outputall weight and measuring data meet GLP requirements with a start time, optional variable<br/>interval printout, date, time, total measuring time etc.

Using ULTRA X DataChannel software can be transmitted to a PC as a

.xls file in Microsoft Excel, .html file, .xml file and .txt file.

### For operating the device:

Mains connection	230 V 2%/ + 15 %
Mains frequency	48-63 Hz
Power input	250 watts - 850 watts, depending on the model
Dimensions	approx. B 385 x D 275 x H 420 mm
Weight	approx. 9 kg/ 15 kg (3081 model)

Technical data subject to change without notice

ULTRA X moisture analysers are stand-alone units and not suitable for use in continuous production runs. We shall not accept any liability for incorrect readings!



years

Accessories:	Order no.:	Use:		
Stainless steel drying tray	10000282	Sample car (2 trays sup	riers UX 3011/ 3031 plied)	
AV drying tray, large	10000288	Sample car (2 trays sup	riers UX 3081 plied)	
Tray tongs	10000230	for lifting the (supplied)	ə tray	>
Mains cable	H1000019	Mains conn (supplied)	ection	
Calibration weight F1 200 g	10000403	for calibratir scales	ng the	
Aluminium foil 130 mm x 0.1	mm	H1000016	for placing on the dry	ng tray
Aluminium foil 130 mm x 0.3	mm	H1000017	for placing on the dry	ng tray
Aluminium foil 130 mm x 260	) mm	H1000013	for placing on the dry	ng tray
Foil press	10000062	for shaping	aluminium foil	

Software

DataChannel for transmitting data to a PC

### Consumables:

Printing paper 58 mm	I10000234	for built-in the	ermo printer	durable 10
Printing paper 58 mm	11000006	for built-in ne	edle printer	s
Ribbon	11000013	for built-in pri	nters	
Infrared heater 250 W	H1000013	Spare part	0	
Quartz heater 375 W	10000139	Spare part	0	
Ceramic heater 250 W	10000405	Spare part		
Ceramic heater 400 W	10000318	Spare part	(:	
Ceramic heater 600 W		Spare part		



